

Uxbridge and Zephyr Public Libraries Strategic Plan | 2024 - 2026

Vision

The Uxbridge Public Library is a supportive and vibrant community hub that values our environment, history, culture, and one another.

Mission

The Uxbridge Public Library is committed to providing relevant universal access to knowledge, experience and resources through technology, collection development and programming in a welcoming supportive environment.

We Value:

- intellectual freedom and protection of privacy
- our role as a community hub
- literacy and lifelong learning
- inclusive access to information and ideas
- courteous and helpful service
- our heritage as a foundation for our future
- partnerships that encourage the pursuit of education, cultural and recreational interests
- the changing needs of our community
- fiscal responsibility and organizational excellence

Goals

Good Governance

Collaboration and Partnerships

Community Engagement

Community Well-Being



Library Board

Deliver a high standard of customer service.

*Measure with statistics, surveys, social media following, attendance, logbook comments.

Identify strategic technologies and process modernization to deliver improved services and programs.

Foster a culture of continuous learning and literacy with staff and Library Board education.

Create an inclusive culture where everyone is respected and valued.

Build retention, recruitment, succession planning, knowledge and skill transfer, staff training and development.

Consult stakeholders and work collaboratively to address needs of the community.

Identify opportunities to diversify.



Partnerships

Identify opportunities and collaborate with Indigenous neighbours.

Enhance cultural and tourism partnerships to inform and enhance programs and services.

Identify opportunities to strengthen existing partnerships with government at all levels, as well as business/industry, community organizations and volunteers.

Identify opportunities to partner with the BIA and be part of the downtown as a whole.



Engagement

Identify opportunities to enhance community and stakeholder engagement.

Identify opportunities to keep our technology current and promote availability.

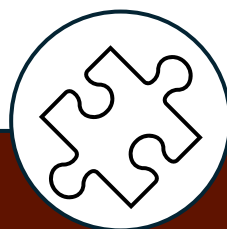
Use technology to support different types of learning.

Identify volunteers and service partners for STEAM (science, technology, engineering, arts and math) programs.

Seek to broadly share information relative to the Public Library through social media, print and various other avenues of communication.

Evaluate the material needs of our residents and curate our collections to match.

Offering relevant, well rounded, diverse, and supportive programming .



Well-Being

Continue to review community needs for Library services and programs to provide learning opportunities across the Township.

Seek means to reduce our carbon footprint and find energy efficiencies.

Advocate for and support community health and social service programs.

Advocate for community-wide accessibility improvements through programming, communication, collection development and building improvements.

Identify opportunities to enhance community facilities, i.e. Zephyr Library and expansion for Uxbridge Public Library.